



# **CHRISTOPHER M. NANCARROW**

## **Clerk of the Allen Circuit and Superior Courts**

Allen County Courthouse ♦ 715 S. Calhoun Street ♦ Fort Wayne, Indiana ♦ 46802

### **KIDS Information Hotline**

**1-800-840-8757**

#### **What is KIDS?**

The KIDS Information Hotline is a voice response system operated by the Family and Social Services Administration, Division of Family and Children - Child Support Bureau. The KIDS system can be reached through your telephone, and allows access to general information about child support programs as well as specific support payment and court order information as stored on the Indiana Support Enforcement Tracking System (ISETS). Information regarding child support payments posted by both the Clerk of the Allen Circuit Court and the State Child Support Bureau can be accessed through the KIDS system.

#### **When Can I Use KIDS?**

General Information regarding child support programs can be accessed 24 hours a day. Child support payment and court order information can be accessed Monday through Friday between the hours of 7:00 AM and 6:00 PM.

#### **Tips for Using KIDS**

Before Calling:

- 1) Have a pen and paper ready to write down the information you hear.
- 2) Have your Social Security number ready when calling for specific support payment or court order information.

Using KIDS:

KIDS greets you with a menu of available options. Listen and select the menu option you wish to use by pressing the correct button on your telephone keypad. The KIDS computer will give you selected information concerning any one or all of your cases.

While in the KIDS menu system, you may press:

- ( # ) to return to a previous menu
- ( 0 ) at the end of any menu option to reach a customer service representative
- ( 8 ) to have menu options repeated
- ( \* ) at the end of any menu option to end the call

#### **Tax Intercepts**

Questions regarding tax intercepts should be directed to the Child Support Division of the Allen County Prosecutor's Office at (260) 449-7136.